

# Town of Webster

August 15, 2024

## Power Up

# Community Electricity Aggregation Program

Dear Webster Electricity Customer,

Thousands of you are currently participating in the Webster PowerUp Community Electricity Aggregation. The Town of Webster is offering a renewal in the Webster PowerUp energy rates as of November 2024 meter read, which provides new Town-vetted options for electricity supply. National Grid will continue to deliver your electricity. However, the electricity supplier (Dynergy Energy Services) was chosen by the Town of Webster through a process that leveraged the bulk-buying power of our community, understanding that savings cannot be guaranteed.

Participants may also opt out of Webster PowerUp at any time during the Program without penalty. Please read further to learn more about the Webster PowerUp program.

— Rick LaFond, Town Administrator, Town of Webster

## YOUR OPTIONS

Your participation in the Program is voluntary and you can leave the Program at any time without a penalty or a fee.

### 1 Automatically enroll in Webster Standard

If you take no action, you will be automatically enrolled in the default product, Webster Standard, starting on your November 2024 meter read. The electricity supplier for the Webster PowerUp Community Electricity Aggregation Program is Dynergy Energy Services (Dynergy).

### 2 Choose to remain with or switch back with National Grid Basic Service

To remain with or switch back to National Grid Basic Service for your electricity supply, you must opt out. To opt out please take one of the following actions:

Postmark and mail the enclosed opt-out card

or

Call Dynergy at (866) 220-5696

or

Submit the opt-out form at [CrimsonPwr.com/Webster/](http://CrimsonPwr.com/Webster/)

## PRODUCT SUMMARY

The Town of Webster has entered into a contract for a new rate and term for its Community Choice Power Supply Program through its electricity supplier, **DYNEGY**. The Town's new aggregation rate is fixed **for all rate classes for 36 months** as follows:

	Term	Renewable Energy Content
	Nov. 2024 to Nov. 2027	2024 / 2025 / 2026 / 2027
Webster PowerUp Standard	13.980¢/kWh	62% / 63% / 69% / 75%
National Grid Basic Service	16.055¢/kWh	62%

It is important to note that **no action will be required** by individual consumers. All accounts currently enrolled in the Town's Program will remain with Dynergy as of the November 2024 meter reads. Consumers with questions about the Program should call the Webster PowerUp Line at (774) 413-5334.

For more detailed information about the Town's Program, including how to OPT-OUT or OPT-IN, or to access National Grid's Basic Service rates, please visit [www.crimsonpwr.com/Webster/](http://www.crimsonpwr.com/Webster/) or call Dynergy at (866) 220-5696. You may OPT-OUT or OPT-IN at any time in the future with NO CHARGE.

*Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.*

**The Program cannot guarantee savings compared to National Grid Basic Service for the duration of the Program pricing because future Basic Service rates are unknown.**

Program prices could increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract. The commission fee of \$0.001 per kilowatt hour (kWh) for the aggregation consultant is included in all Program rates. The Webster PowerUp rates also include taxes which are billed as part of the power supply charge.

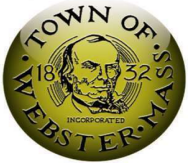
Webster PowerUp rates apply to service beginning and ending on the days of the month that your meter is read. Rates indicated above are for Supply Services only.

## **ANSWERS TO FREQUENTLY ASKED QUESTIONS**

- The Webster PowerUp Electricity Aggregation (the Program) does not replace National Grid as your electric utility. National Grid continues to deliver electricity, repair outages, and manage all billing.
- You can switch to another Program supply product any time after you have enrolled.
- You can leave the Program any time after you have enrolled and with no associated early termination fees. If you leave the Program, your account(s) will be returned to National Grid Basic Service on the next meter read.
- Budget Plan or Eligible Low-Income delivery rate customers will continue to receive those benefits from National Grid.
- Solar Electricity Customers: will not be impacted and will continue to receive their net metering credits while participating in the Program.
- Exit Terms for Basic Service: There is no penalty charge for leaving National Grid's Basic Service, however, Large Business customers may receive a billing adjustment charge or credit.
- Information about Basic Service: visit [www.mass.gov/info-details/basic-service-information-and-rates](http://www.mass.gov/info-details/basic-service-information-and-rates), or call National Grid at (800) 322-3223.
- If you are receiving electricity supply from a competitive supplier and believe you have received this Opt-Out Notice in error, you must sign and return the enclosed opt-out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.
- Tax-exempt small business customers participating in the Program must provide a copy of their Tax-Exemption Certificate directly to Dynegy via email at [DESCustCare@vistraenergy.com](mailto:DESCustCare@vistraenergy.com), or mail to CRiMSON Power Solutions, 110 State Road, Suite 4, Mailbox 8, Sagamore Beach, MA 02562, to maintain their tax-exempt status.

## **CUSTOMER SUPPORT & MORE**

For more information or customer support, visit [CrimsonPwr.com/Webster/](http://CrimsonPwr.com/Webster/), or call (774) 413-5334.



## Town of Webster

### Electric Supply Product Summary: **Webster PowerUp Standard**

*From Webster PowerUp Community Electricity Aggregation*

You will receive an electric supply product from Webster PowerUp Electricity Aggregation. Your electric utility will continue to deliver the electricity you use to your home or business.

Price	13.980 cents per kWh Nov. 2024 to Nov. 2027 This does not include the price that your electric utility will charge you for the delivery component of your electric service.
Term	The above price will not remain consistent.
Early Cancellation Fee	There is no cancellation fee. You may leave this product at any time after you have enrolled with no fee or penalty.
Automatic Renewal	You will be automatically enrolled at a new price at the end of the contract term unless you inform the Town otherwise. The new price may be higher or lower than the existing price and the voluntary renewable energy content may change. The Town will contact you no later than 30 days before each automatic renewal to notify you of your supply options.
Renewable Energy Content	The Commonwealth of Massachusetts requires that all electric supply products include a minimum of 62% renewable energy resources in 2024, 63% in 2025, 69% in 2026 and 75% in 2027. This product meets the minimum requirement.
Rescission Period	If you received this form as part of an automatic enrollment notice, you have until the deadline indicated on the notice to opt-out and not be enrolled. You may leave this product at any time after you have enrolled with no fee or penalty. If you choose to opt-out, you will be automatically enrolled into NGRID Basic Service
Competitive Supplier Information	Webster PowerUp Electricity Aggregation is a Program of the Town of Webster: <a href="http://webster-ma.gov">webster-ma.gov</a> . The Program is served by Dynegy Energy Services DPU license number: CS-166, (866) 220-5696, <a href="http://www.dynegy.com">www.dynegy.com</a> Dynegy is only responsible for the electric generation portion of your bill.
Electric Utility Information	National Grid will continue to deliver the electricity that you use in your home and is responsible for the delivery charges that appear on your monthly bill. If you have questions about the delivery portion of your bill, contact National Grid at (800) 322-3223, or by visiting its website at <a href="http://nationalgridus.com">nationalgridus.com</a> .
The Massachusetts Department of Public Utilities recommends that consumers visit the Energy Switch website to view the broad range of available electric supply products, including your electric utility's basic service price. You can visit the website at <a href="http://energyswitchma.gov">http://energyswitchma.gov</a> .	