



## TOWN OF WEBSTER

### TOWN ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

November 1, 2022

Dear Webster Electricity Service Customer,

This letter contains information about your National Grid electricity bill. Webster has a Town electricity aggregation program, **Webster PowerUp**. The program is a form of group electricity purchasing. Webster PowerUp will change your electricity supplier and the price that is used to calculate the Supply Services portion of your National Grid electricity bill.

**If you received this letter and you do nothing,  
you will be automatically enrolled in Webster PowerUp.**

**To avoid automatic enrollment, your opt-out request must  
be postmarked by **December 5, 2022**.**

**If you do not opt out, you will be enrolled in PowerUp Standard  
at a price of **9.509 ¢/kWh**.**

- **If you participate:** You will remain a National Grid customer. Your electricity bill will continue to come from National Grid, and you will continue to call National Grid if your power goes out. However, Dynegy will be listed as your electricity supplier, and National Grid will use the Webster PowerUp price to calculate the Supply Services portion of your bill. National Grid's delivery charges will be unaffected.
- **If you do not participate:** National Grid will continue to calculate the Supply Services portion of your electricity bill using their Basic Service price.

### Program Benefits

**Choice** - Webster PowerUp gives you two new electricity choices: 1) PowerUp Standard is the default program offering and meets minimum state renewable energy requirements; 2) PowerUp Green is a program option that provides 100% of your electricity from renewable sources for a small premium. You will be automatically enrolled in PowerUp Standard, but you may choose PowerUp Green. (Please see the back for details.)

**Potential savings** - Webster PowerUp offers a long-term price with the potential for savings compared to National Grid's Basic Service prices. However, because National Grid's Basic Service prices change every 6 months for residential and commercial customers and every 3 months for industrial customers and their future prices are not known, savings compared with National Grid cannot be guaranteed.

**Price stability** - Your electricity supply price will not change before your November 2023 meter read. Long-term price stability makes the program different from National Grid's Basic Service and from many commercial electricity supply offers in the marketplace.

**If you are on a budget plan or are eligible for a low-income rate or fuel assistance,  
you will continue to receive those benefits as a participant in Webster PowerUp.**

## Webster PowerUp

**Your New Electricity Supply Price**

**9.509 ¢/kWh**

This price will be fixed until your  
November 2023 meter read. Compare to  
National Grid's prices on the back. ►

**Customer Support**

**1-774-413-5334**

**WebsterPowerUp.com  
webster@MassPowerChoice.com**

### Don't Want to Participate?

**Participation is not required. There is no  
penalty or fee to opt out of the program,  
and you may opt out at any time.**

If you choose not to participate, you will  
remain on National Grid's Basic Service  
pricing.

To opt out, do one of the following at  
any time. To avoid automatic enrollment,  
submit or postmark your opt-out request  
no later than **December 5, 2022**:

► Opt out online at [crimsonpwr/  
Webster](https://crimsonpwr/Webster)

► Call customer support at  
**1-774-413-5334**

## Program Options & Pricing

<b>1. If you do nothing, you will be automatically enrolled in POWERUP STANDARD:</b>		<b>9.509 ¢/kWh*</b> for residential, commercial, and industrial accounts
<b>Renewable energy content</b>	Meets Massachusetts minimum renewable energy requirements (20% MA Class I RECs in 2022).	
<b>Rate term</b>	Enrollment - November 2023 meter read.	
<b>Exit terms</b>	Leave any time. No exit charge.	
<b>2. If you want 100% renewable energy, you may choose POWERUP GREEN:</b>		<b>12.281 ¢/kWh*</b> for residential, commercial, and industrial accounts
To choose POWERUP GREEN, call customer support at 1-844-379-2171.		
<b>Renewable energy content</b>	<b>100% renewable electricity from the New England region (MA Class I RECs).</b>	
<b>Rate term</b>	Enrollment - November 2023 meter read.	
<b>Exit terms</b>	Leave any time. No exit charge.	
<b>3. If you choose to opt out, you will remain on NATIONAL GRID'S BASIC SERVICE:</b>		<b>33.891 ¢/kWh</b> residential <b>32.287 ¢/kWh</b> commercial <b>27.387 ¢/kWh</b> industrial
<i>NOTE: National Grid's prices are not long-term prices. Prices are for National Grid's current 6- or 3-month rate term only, and future prices are not known.</i>		
<b>Renewable energy content</b>	Meets Massachusetts minimum renewable energy requirements (20% MA Class 1 RECs in 2022).	
<b>Rate term</b>	November 1, 2022 - April 30, 2023, for residential and commercial accounts. November 1, 2022 - January 31, 2023, for industrial accounts. National Grid's fixed Basic Service prices change every 6 months for residential and commercial accounts and every 3 months for industrial accounts. (For the most current prices, visit <a href="https://www.nationalgridus.com/MA-Home/Rates/Supply-Costs">https://www.nationalgridus.com/MA-Home/Rates/Supply-Costs</a> and select "Basic Service Rates.")	
<b>Exit terms</b>	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.	

\* The PowerUp Standard price and the PowerUp Green price both include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

## Frequently Asked Questions

**Are savings guaranteed?** No. National Grid's prices change every 6 months for residential and commercial accounts and every 3 months for industrial accounts, and future prices are not known. National Grid's prices will next change on May 1, 2023, for residential and commercial accounts, and on February 1, 2023, for industrial accounts.

**I have signed my own contract with an electricity supplier. Will I be automatically enrolled?** You may have signed your contract after this mailing list was created. If that is the case, you must opt out if you wish to retain your current contract. If you do not opt out, your account will be enrolled in Webster PowerUp, and that may trigger early termination fees from your electricity supplier.

**I have a tax-exempt account. How can I retain my account's tax-exempt status?** Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Dynegy. Visit [CrimsonPwr/Webster.com](https://CrimsonPwr/Webster.com) for information on where to submit your documentation.

For more information, please visit [CrimsonPwr/Webster.com](https://CrimsonPwr/Webster.com). If you have any additional questions, please do not hesitate to contact customer support at [1-774-836-0798](tel:1-774-836-0798). Our Town consultants will be happy to help you.